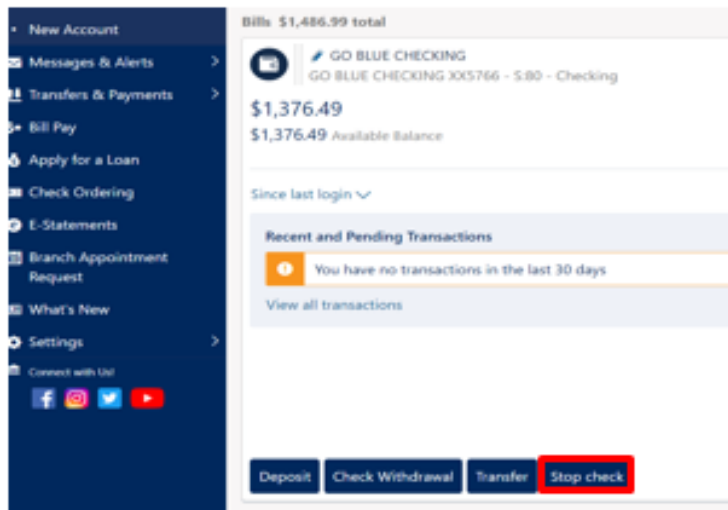


## REQUEST

### How do I stop a personal check payment?

- Navigate to the “**Accounts Overview**” page. Select “**Checking Account**” to review details.
- Select the “**Stop check**” button.



- A pop-up window will open to allow you to input the personal check number(s) you wish to stop.

**Stop Check Payment** ✕

Input a check number (1234), series of numbers (1234, 2345), or increasing range of numbers (1234-2345).

Check(s)

**I understand that there is a fee for stopping a payment**

You will be assessed a \$30.00 fee per Stop Payment request. Fees are assessed for each check range (comma-separated values) entered above.

**Stop payment**

- Input the personal check number(s) and click the box to agree to the \$30.00 stop payment fee.
- Click “**Stop payment**” to submit the stop payment request.
- If the information is correct on the confirmation window, you may close the window.

## REQUEST

**Stop Check Payment**
×

✓ Hold record(s) have been created. Payment will be stopped once the entered check(s) have been received. ×

Input a check number (1234), series of numbers (1234, 2345), or increasing range of numbers (1234-2345).

Check(s)

1234

I understand that there is a fee for stopping a payment

You will be assessed a \$30.00 fee per Stop Payment request. Fees are assessed for each check range (comma-separated values) entered above.

Close

### Is there a fee to stop a personal check?

- Yes. There is a \$30.00 fee per stop payment request.

### How long does it take to process the stop check request?

- The stop payment is effective immediately once the request is submitted.

### How long is the stop payment in effect?

- The stop payment request is effective for six months.

### Can I stop more than one personal check at a time?

- Yes. You can submit a stop payment request for a single personal check, multiple personal checks, or a range of personal checks under the same stop payment request.

### Will I be charged \$30.00 for each personal check that I stop?

- The \$30.00 fee is assessed for each stop payment *request* submitted, not each check submitted if it is the same request. You can submit a stop payment request for a single check, multiple checks, or a range of checks under the same stop payment request.

### What do I do if a check is lost or stolen?

- Please contact a UMCU Representative for further assistance or questions regarding cashier's checks.